



Turkish Baths Attendant			
Criteria	Essential		Desirable
<b>Relevant experience</b>	Previous experience in a customer related environment. Previous experience working with sales.		Previous experience in a leisure environment.
<b>Qualifications and training</b>			Qualification in massage therapy or similar. First Aid at Work Customer Care Training Health & Safety Training.
<b>Special knowledge</b>	Ability to communicate with a wide range of people. Understanding of the main safety implications related to the post.		
<b>Disposition and attitude</b>	Personal commitment to equality of opportunity. Fairness and diplomacy. Willingness to undertake additional relevant duties if required.		Excellent written and verbal communication skills. Ability to recognise and manage change. Establish work programmes to meet deadlines.
<b>Practical/ intellectual</b>	Able to work on own initiative with minimal supervision		
<b>Physical requirements</b>	Be able to work in a hot environment.		
<b>Special requirements</b>			Commitment to personal and organisational development. Ability to assess prioritise and make decisions.